

**SAFEWAY - BROOKS**

**Email Ordering and Curbside Pick Up**

**for Persons at Hi-Risk during COVID-19:**

**Seniors and Persons with Medical Conditions ONLY**

Monday to Friday.

**\*\*\*We are limiting 25 orders per day\*\*\***

**EMAIL : [sf8896asm@sobeys.com](mailto:sf8896asm@sobeys.com)**

Please Note: 25 Items or less – Stock is not guaranteed and we have the right to limit quantities

Exclusions include:

- Over the counter medication/Pharmacy prescription
- Tobacco
- Frozen items
- Cuts of meats (no specific meat cuts. Example – no special cut for porkchops. Must just order porkchops).

**PROCESS FOR SAME DAY ORDER AND PICK-UP MONDAY TO FRIDAY:**

**1. ORDERS:**

- a. Orders must be emailed by 10:00am.  
[sf8896asm@sobeys.com](mailto:sf8896asm@sobeys.com)
- b. Must include contact phone number in email.

**2. PHONE CALL FROM SAFEWAY:** Safeway Team Member will phone you before they start shopping from your list.

- a. Team Member will confirm items that can be purchased/what is not available.

b. Payment Will Be Visa Or Mastercard

Note: If needing delivery service, arrange immediately after Safeway has phoned you. (see information at the end of this sheet)

3. **PICK-UP:** Daily Between 3:00pm-5:00pm by the side of Safeway building across from the Safeway Liquor Store ( There will be signage posted):
- a. When arrive at the designated pick-up location, please call the Safeway Store at 403-362-6851 then Extension 4 to let them know you have arrived for pick-up.
  - b. A Team Member will bring out your groceries.

PLEASE BE PATIENT WITH US AS WE WORK OUT ANY ISSUES ARISING FROM THIS SERVICE. WE ARE OFFERING THIS SERVICE TO THE CITY AND COMMUNITY DURING THESE EXTRAORDINARY TIMES. THIS OFFER IS FOR A LIMITED TIME.

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**Beginning Wednesday, April 15<sup>th</sup>.**

**CITY OF BROOKS AND COUNTY OF NEWELL DELIVERY OPTION**

**\*\*\*\* Wednesdays And Fridays ONLY \*\*\*\***

DELIVERY OPTION is available for the Safeway Order and Curb-side Pick-up Program through the City of Brooks Handibus and the County of Newell Minibus.

If you or a family member/friend are unable to pick-up groceries, immediately after talking to Safeway, please phone:

City Residents: City of Brooks Handi-bus (Jody) 403 362 6190

County Residents: County of Newell Mini-bus (Anne) 403 363 7890.

Note: \$12.00 Charge for County Residents

Give your: Name/ Address/ Phone Number/ Confirmation Delivery Date.

\*\*\*\* We must know immediately after Safeway phone call to allow time for the County and City transportation teams to map out their delivery schedule \*\*\*